

Would you like us to run a course for your organisation?

Anti-Discrimination NSW Aboriginal and Torres Strait Islander program can run a course for your organisation which can be tailored to meet your needs. You could also organise with other relevant agencies to run a course for all your advice workers and advocates.

Course cost

\$50 per person + \$5 GST (= \$55)
per person per course

Discounted price of \$80 + \$8 GST (= \$88)
per person for both courses

Please contact us to discuss your needs

Phone: (02) 9268 5555

Email: adbcontact@justice.nsw.gov.au

General training program

Anti-Discrimination NSW also provides in-house training on discrimination issues for all types of businesses, service providers, public sector and community organisations, as well as a public seminar program.

Our trainers are renowned for their experience, their comprehensive and up-to-date knowledge and their lively interactive training sessions.

For more information refer to our website www.antidiscrimination.justice.nsw.gov.au



Anti-Discrimination NSW

Sydney

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PO Box W213, Parramatta Westfield NSW 2150
Ph (02) 9268 5555 Fax (02) 9268 5500

Wollongong

Ph (02) 4224 9960 Fax (02) 4224 9961

Enquiries and complaints

Phone (02) 9268 5544 Toll free 1800 670 812
Email enquiries: adbcontact@justice.nsw.gov.au
Email complaints: complaintsadb@justice.nsw.gov.au

www.antidiscrimination.justice.nsw.gov.au

September 2019

Training for the community



**Anti-Discrimination
New South Wales**

**Aboriginal and Torres
Strait Islander Program**

Anti-Discrimination NSW

Anti-Discrimination NSW was set up in 1977 to administer the NSW Anti-Discrimination Act.

We accept discrimination complaints and conciliate them when appropriate. We try to help both parties involved come to an agreement about how the problem can be resolved. We are impartial in this process and does not take sides.

We also tries to prevent discrimination from occurring in the first place, by informing and educating the people of NSW, employers and service providers about their rights and responsibilities under anti-discrimination law.

It makes recommendations to the government about amendments to anti-discrimination law and human rights issues.

Who are our courses for?

Our courses are designed for Aboriginal and Torres Strait Islander community workers and others who are in an advisory role for the community.

You must attend "Discrimination rights, advice and strategies" before attending "Non-discriminatory community management".

"Non-discriminatory community management" is for managers, committee members and coordinators in the community sector. It is not open to or suitable for private or public sector managers.

Courses

Discrimination rights, advice and strategies

- how to identify discrimination, harassment and vilification that is against NSW and federal law
- how the Anti-Discrimination NSW functions and how it handles complaints
- how to best advise people on their rights
- how to develop strategies to resolve clients' discrimination and harassment locally.

Non-discriminatory community management

- how to identify management responsibilities and ensure community sector workplaces are discrimination and harassment-free for workers and clients.
- how to identify strategies to implement equal employment opportunity and affirmative action in your workplace
- basic principles to observe when handling grievances
- how to identify liability for discrimination
- what will happen if a complaint is made against your organisation
- when and how to seek an exemption from the *Anti-Discrimination Act 1977 (NSW)*

What do people think about our training?

"Your workshop is brilliant, informative and culturally appropriate. Congratulations!"

"A very well-delivered presentation! Take advantage of this workshop – you'll greatly benefit by it."

"The training was invaluable information in order to do my job efficiently."

"The most useful part for me was learning the process of the Board and information on guidelines for our referrals."

"I have a better understanding of the importance of clear policies and procedures, and how to deal with in-house issues."

"The content was very interesting and informative and gave me a good understanding of the way the complaint system worked."